RUBAN FAROOQ

ERP TECHNO-FUNCTIONAL CONSULTANT | SAP BUSINESS ONE | BUSINESS PROCESS & .NET

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PROFESSIONAL SUMMARY

ERP-focused Technical Consultant Intern with hands-on experience in SAP Business One support and software development across sales, purchasing, HCM/payroll, hospital management, and gate pass processes. Experienced in requirement gathering, business process analysis, functional support, testing, issue resolution, and translating user needs into software workflows. Academic foundation in ERP integrated business processes and SAP functional modules including SD, MM, PP, and HCM/HRM, supported by technical skills in C#, .NET Core, WinForms, and SQL Server. Seeking to grow in an ERP Functional Consultant role, including Microsoft Dynamics 365 (D365).

CORE COMPETENCIES

ERP & Functional: SAP Business One Support, ERP Business Processes, Business Process Analysis, Sales, Purchasing/Procurement, HCM/Payroll, Requirement Gathering, Process Mapping, Functional Support, User Support

SAP Functional Knowledge (Academic): ERP Fundamentals, Integrated Business Processes, Sales & Distribution (SD), Materials Management (MM), Production Planning (PP), HCM/HRM, Financial Accounting and Controlling (FICO)

Testing & Technical: Functional Testing, UAT Support, Issue Reproduction, Fix Validation, Complaint Management, C#, .NET Core, .NET Framework, WinForms, SQL Server, MySQL, CRUD, MVC, OOP, REST API Concepts, Git/GitHub

PROFESSIONAL EXPERIENCE

Technical Consultant Intern - SAP Business One | Abacus Consulting | Karachi | Jun 2026 - Present

- Support technical and functional activities by understanding business requirements, clarifying process flows, and assisting users and team members with ERP-related issues.
- Contributed to Sales and Purchasing process development using .NET Core, translating business requirements into application workflows and validating expected behavior.
- Developed a .NET WinForms add-on for Inward and Outward Gate Pass processes to support controlled movement and process tracking.
- Building functional understanding of HCM and Payroll processes while supporting users, learning business rules, workflows, and issue-handling practices.
- Participate in requirement gathering, process explanation, testing, issue reproduction, fix validation, and support, helping bridge business users and development teams.

.NET ERP Developer & Application Support | Tabba Kidney Institute | Karachi | Until Jun 2026

- Worked on a hospital management system built with C#/.NET WinForms and provided application support for day-to-day user and system issues.
- Gathered user requirements, understood operational pain points, and translated them into clear development requirements and process improvements.
- Supported the development lifecycle by explaining business processes to developers, assisting implementation decisions, and helping users understand system functionality.
- Performed functional testing, reproduced reported issues, validated fixes, and supported complaint/issue resolution through coordinated follow-up.
- Developed a Complaint Management System/process to capture, track, manage, and follow up user complaints in a structured workflow.
- Worked with SQL Server, database schemas, and CRUD operations for hospital/ERP application data and related modules.

Software Development Program Lead (Full Stack Instructor) | Aptech Computer Education | Karachi | Previous Role

- Delivered practical training in backend logic, REST API concepts, database connectivity, structured application development, and debugging.
- Reviewed student projects for clean code, modular design, problem solving, and code quality; supported learners in translating requirements into working solutions.
- Used Git and GitHub for collaborative repositories, version control, and branched workflows.

EDUCATION

Bachelor of Enterprise Resource Planning (ERP) | PAF-KIET, Karachi | 2022-2026

ERP & SAP Functional Coursework: ERP Fundamentals & Integrated Business Processes; Sales & Distribution (SD); Materials Management (MM); Production Planning (PP); HCM/HRM, Financial Accounting and Controlling (FICO).
Business & Management Coursework: Principles of Management, Principles of Marketing, Business Communication, and process-oriented business studies.
Technology, Data & Controls: Data Management, Networking and Cisco fundamentals, Information Security, Auditing, Database Systems, and related enterprise technology concepts.

Diploma in Software Engineering | Aptech Computer Education, Karachi | 2021 - 2024